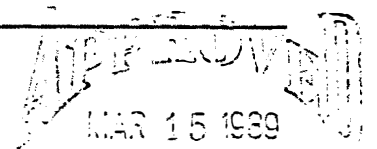


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ACCESS CHARGE - A charge for the ability to reach or have access to the local and/or long distance network.

ACCESS LINE - The circuit which travels from the Central Office to the customer's premise terminating at the interface device which provides direct access to the local exchange and the toll switching networks.

AIRLINE MILEAGE - The shortest distance between two locations.

APPLICANT - Any person, partnership, cooperative corporation, corporation, or association requesting service from the company.

BILLED NUMBER INQUIRY - Customer inquiries for listing information on numbers called on monthly billing statement.

BURIED SERVICE - Facilities that are direct buried (not in conduit).

BUSINESS SERVICE - Telecommunications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

CENTRAL OFFICE - A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only.

CENTRAL OFFICE ACCESS CHARGE - Work associated with the line extending from the serving office to the customer's premises. It includes, but is not limited to serving office connections, cable cross connections, etc.

CHANNEL - A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not be means of a single physical facility or route.

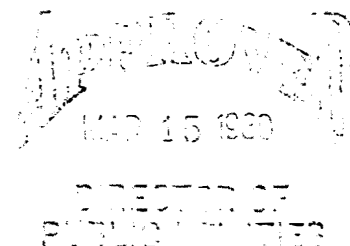
CIRCUIT - A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

(a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.

(b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

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CLASS OF SERVICE - A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat or message rate).

COMPANY - As used in this tariff, Company refers to Oklahoma Telephone & Telegraph, Inc.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY - A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

CONTRACT - Refers to the service agreement between a customer and the Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

COST OR COST BASIS - Cost of equipment and materials provided or used plus the cost of installation including engineering, labor, supervision, transportation, right-of-way and other items which are chargeable. This also denotes the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOM CALLING SERVICE - A class of service for optional calling features.

CUSTOMER - Any person, firm, partnership, corporation, municipality, company, organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER OWNED EQUIPMENT (COX) - Devices, apparatus and their associated wiring provided by a customer for use with facilities furnished by the Company.

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CUSTOMER TROUBLE REPORT - Any oral or written report from a customer or user of telecommunications service received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though it may duplicate each telephone reported in trouble when several items are reported by one customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARICATION POINT - The point of interconnection between Company communications facilities and the terminal equipment, protective apparatus or wiring at a customer's premises. The Demarcation Point is located on the customer's side of the Company's protector or equivalent, where a protector is not used.

DIRECTORY - A book which alphabetically lists each telephone customer with his address and telephone number.

DIRECTORY ASSISTANCE SERVICE - A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory.

DIRECTORY LISTING - The publication of the Company's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

DISCONNECT NOTICE - The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DROP WIRE - Entrance facility running from the distribution cable and terminating at the protector on the customer's premise.

EXCHANGE - A unit established by the Company for the administration of telecommunications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices, together with the associated plant facilities used in furnishing telecommunications services within that area.

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EXCHANGE AREA - The area within which the Company furnishes complete local telephone service as shown by maps on file with the Oklahoma Corporation Commission at the applicable exchange rates for that area.

EXCHANGE SERVICE - Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local Exchange Tariff.

(a) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the circuit connected.

EXTENDED ACCESS LINE - The measurement on which charges are based for that portion of the circuit extending beyond the main service but within the exchange area.

EXTENDED AREA SERVICE - A type of telephone service furnished under tariff whereby the customers of a given exchange may call one or more local service areas in addition to the normal service exchange without the application of long distance message telecommunications charges. This service is not to be used for any data transmission.

P.A.B.X. EXTENDED STATION MILEAGE - The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main P.A.B.X. switchboard. (Not Extended Access Line)

EXTRA LISTING - An extra listing is any listing of a name or information in connection with a customer's telephone number beyond that to which he is entitled in connection with his regular service.

FACILITIES - All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Oklahoma Corporation Commission.

Cause No. PUD 970000141

Order No. 477882

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FOREIGN EXCHANGE DIRECTORY LISTING - An alphabetical and directory listing in the directory of an exchange other than the exchange in which a customer is furnished local service.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the foreign central office to the serving central office, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telecommunications exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

FOREIGN SERVING OFFICE - Any central office other than that which serves the area in which the customer is located.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time. Unless otherwise specified, the minimum contract period is thirty (30) days.

INSIDE WIRE - The wire located on the customer's premises which is on the customer's side of the network interface device and includes the jacks, connectors and miscellaneous materials associated with the wires installation. Inside wire is owned by the customer. Maintenance of customer owned inside wire will be provided on a detariffed basis.

INSTALLATION CHARGE - A nonrecurring charge made for the placing or furnishing of telephone equipment or services, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

INTERFACE - (a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company. (b) The point of interconnection between Company equipment and communications facilities on the premises of the customer. Also referred to as Demarcation Point.

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INTERLATA - Long distance calls made between LATA's.

INTERSTATE - Long distance calls made between states.

INTRALATA - Long distance calls made within the same LATA.

INTRASTATE - Long distance calls made within the state border.

JACK - A modular outlet designed to permit the establishment of a connection between the local exchange facilities and terminal equipment with cords ending in plugs.

KEY SYSTEM - An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

LABELING - Registered terminal equipment and/or registered protective circuitry shall have prominently displayed on an outside surface information providing the registration number, the ringer equivalence number, the grantee's names, model number and serial number or date of manufacture.

LATA - Local access and transport area denotes a geographic area established for the administration of telecommunications service.

LINE OF INFORMATION - Any line of information contained under the main listing in the directory.

LOCAL CHANNEL - That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - Communication within local service area in accordance with the provisions of the Company's Tariffs, including the use of exchange facilities required to establish connection between exchange access lines.

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LOCAL MESSAGES - A communication between two exchange access lines within the same exchange area.

LOCAL SERVICE - The intercommunication (by means of facilities connected with a Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA - The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangement.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE - Facilities furnished by means of wire, radio or a combination thereof for telecommunications between access lines in different local service areas in accordance with the regulations and system of charges as specified by the Company. The toll service charges specified are in payment for all service furnished between the calling and called access lines.

MAINTENANCE CALL CHARGE - A charge made by the Company when a service difficulty or trouble report results from customer owned equipment or facilities.

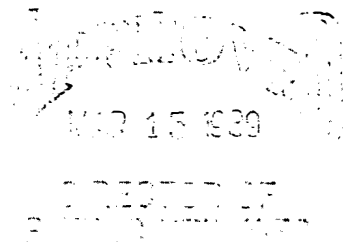
MILEAGE - The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MOVE CHARGE - The charge a customer is required to pay when, at his request, service is continued under the same or superseding contract at a different location or on the same premises.

NETWORK INTERFACE DEVICE - See Interface.

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NONRECURRING CHARGES - A one time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

OBSOLETE SERVICES - Services which will be provided to customers presently receiving the service, but not to any future customers.

PREMISES - All of the building or the adjoining portions of a building occupied and used by the customer; or all of the buildings occupied and used by the customer as a place of business or residence, which are located on a continuous plot of ground, without the necessity of crossing land used publicly or privately by others.

PRIVATE AUTOMATIC BRANCH EXCHANGE SYSTEM - An arrangement of equipment, situated on a customer's premises, consisting of a switching apparatus with an attendants' telephone, trunks to a central office and stations connected with the switching apparatus. The P.A.B.X. provides for telephonic intercommunication between these stations, and also communication with the general exchange network.

Throughout this General Tariff, the commonly used abbreviation "P.A.B.X." will be substituted for the words Private Automatic Branch Exchange.

- (A) P.A.B.X. Trunk: A circuit connecting the P.A.B.X. system with a central office.
- (B) P.A.B.X. Stations: Any station (including the operating set or sets) connected directly or indirectly with a P.A.B.X. system.

PRIVATE LINE - A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with Central Office or switching equipment.

RESIDENTIAL SERVICE - Telecommunications service furnished customers when the actual or obvious use is for domestic purposes.

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STANDARD NETWORK INTERFACE - See Interface.

TARIFF - Documents filed by the Company with the Oklahoma Corporation Commission and the Federal Communications Commission which list the regulated communication services offered by the Company and the associated rates and charges.

TEMPORARY SERVICE - Exchange service definitely known to be required for a short period.

TERMINATION AGREEMENT - An agreement between the Company and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the initial service period.

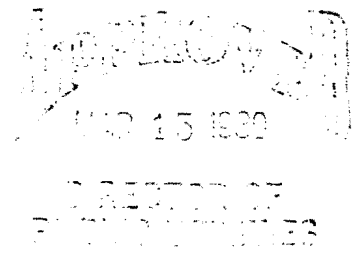
TIE TRUNK - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL DENIAL - An arrangement in the central office equipment denying 1+ direct (DDD) access to the toll network.

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TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message from a calling station to a station located in a different local service area.

TOLL SERVICE - That part of the total telephone service rendered by the Company which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Company.

TOUCH CALL SERVICE - A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of rotary dials.

TRUNK - A telephone circuit between two central office units or between a private branch exchange or key system and a Company central office.

TRUNK HUNTING SERVICE - Two or more central office lines arranged so that a call for the first line is completed to a succeeding line in the group when the first line is in use.

UNDERGROUND SERVICE - Facilities in conduit.

UNPUBLISHED TELEPHONE NUMBER - A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the telephone directory and is not made available to the general public by the Company.

VACATION SERVICE - A partial service furnished at a reduced rate for a limited period in accordance with the provisions of the Tariff.

WATS - See "Wide Area Telecommunications Service".

WIDE AREA TELECOMMUNICATIONS SERVICE - A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephones calls.

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